

## Information for refugees from Ukraine with addictions

The facilities of **Suchthilfe Wien gGmbH** offer a wide range of services for people at risk of and suffering from addiction in Vienna, in particular **counselling, support and treatment for people suffering from addiction**.

All services are **free of charge** for the affected individuals and include, as needed, clearing, mediation, counselling, support, diagnosis and medical treatment.

You can get in contact by phone (in German and English) during the opening hours specified below. Upon arrangement of an appointment, personal conversations can also be carried out with **video interpreting** (Ukrainian/Russian).

**Suchthilfe Wien** facilities to which **refugees from Ukraine with addictions** can turn:

### For problems with alcohol consumption:

As a socio-medical counselling centre, the **Regional Competence Centre (rKomz)** is responsible for the initial reception of people dealing with harmful or risky alcohol consumption. Discussions with a multi-professional team enable the development of an individual treatment plan and mediation in the supporting facilities.

**Regional Competence Centre**  
Gumpendorfer Straße 157  
1060 Vienna  
Phone: 01 4000-53640  
Email:  
kompetenzzentrum@suchthilfe.at

**Telephone availability**  
**Mon, Tue, Thu:** 9:00 – 12:00 &  
13:00 – 16:00  
**Wed:** 08:30 – 12:00  
**Fri:** 09:00 – 12:00 &  
13:00 – 15:00

### For problems with the consumption of other addictive substances:

The **Jedmayer** counselling centre and the **Ambulatorium Suchthilfe Wien** outpatient clinic help people who consume addictive substances. These facilities offer counselling, support and medical addiction treatment, and they refer people to additional treatment facilities in the whole of Vienna.

Contact can be made by phone in German and English via a telephone hotline for people who have fled from Ukraine. Personal conversations can also be carried out with **video interpreting** (Ukrainian/Russian).

**Jedmayer &  
Ambulatorium Suchthilfe Wien**  
Gumpendorfer Gürtel 8  
1060 Vienna  
Telephone hotline: 050136136  
Email: jedmayer@suchthilfe.at

**Telephone availability**  
**Mon-Fri:** 09:30 – 17:00

**You can get more detailed information on this and  
other facilities of Suchthilfe Wien  
at:**



**www.suchthilfe.wien**